



Central Georgia EMC

A Touchstone Energy®  
Cooperative 

News & Views

Reliability, convenience, and value are our commitments to you

[www.cgemc.com](http://www.cgemc.com)

October 2017

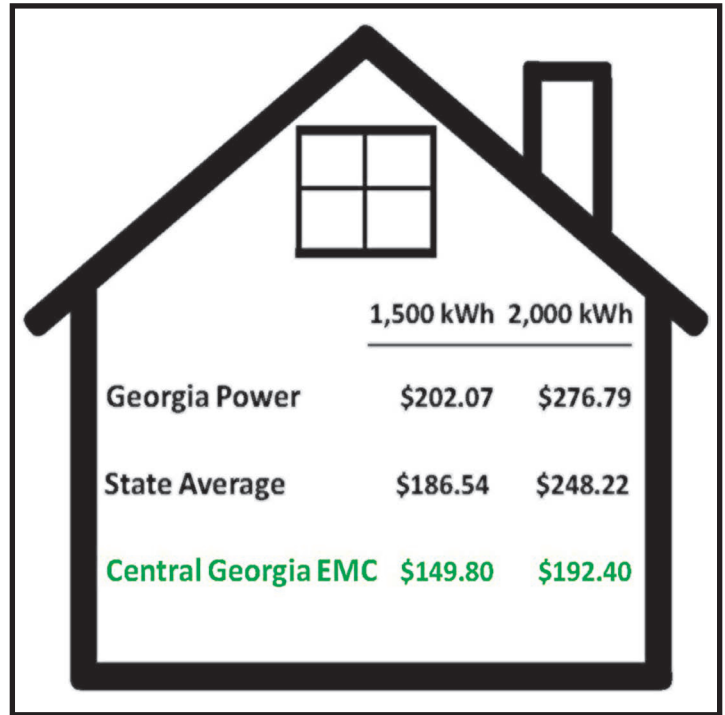
## Your Source for Low-Cost Energy

According to the Georgia Public Service Commission's Summer 2017 Residential Rate Survey, Central Georgia EMC (CGEMC) ranks among the **four lowest-cost** electric providers in the state. The survey ranks the 94 electric providers in Georgia based on average bill amounts for 500 kilowatt-hours (kWh), 1,000 kWh, 1,500 kWh, and 2,000 kWh use levels.

CGEMC is the third lowest-cost provider at the 2,000-kWh level and the fourth lowest at the 1,500-kWh level. Central Georgia EMC customer-owners experience a significant savings when compared to the state average.

Central Georgia EMC's dedication to keeping rates as low as possible allows us to pass these savings on to you. We look out for you by working together to keep electric bills affordable, controlling costs through innovation, and by putting you, our customer-owners, first.

For more details, visit <http://www.psc.state.ga.us/electric/surveys/residentialrs.asp>



	1,500 kWh	2,000 kWh
Georgia Power	\$202.07	\$276.79
State Average	\$186.54	\$248.22
Central Georgia EMC	\$149.80	\$192.40

## Central Georgia Scores High on Member Satisfaction

Touchstone Energy cooperatives such as Central Georgia EMC (CGEMC) are ranked higher in overall customer satisfaction, significantly outpacing investor-owned electric utilities and municipal sector utilities, according to findings released by the American Customer Satisfaction Index (ACSI). Central Georgia EMC scored 87 out of 100 for overall customer satisfaction. The average for Touchstone Energy cooperatives as a whole is 78, the investor-owned utility sector average is 75, and the municipal electric provider sector averages 74.



CGEMC is dedicated to customer service. Our ACSI score of 87 reinforces the principle that as a not-for-profit electric

cooperative, Central Georgia EMC focuses on serving members rather than focusing on maximizing profits for shareholders. We strive for continual improvement in all that we do, and our goal is to move our score even higher.

The cooperative business model also increases member loyalty. According to the ACSI Retention Index for the second quarter 2017, the likelihood that a member will continue to do business with the Central Georgia EMC (82) is far higher than those who get their electric service from an investor-owned utility (73), or a municipal electric service provider (70). Your satisfaction is our priority.

# October is National Co-op Month

Central Georgia EMC is joining 30,000 cooperatives nationwide in October to celebrate National Co-op Month, which recognizes the many ways cooperatives are committed to strengthening the communities they serve. “Co-ops Commit” is the theme for this year’s celebration, spotlighting the countless ways cooperatives meet the needs of their customer-owners and communities.

Rural America is served by a network of about 1,000 electric cooperatives, most of which were formed in the 1930s and '40s to bring electricity to farms and rural communities.

Large, investor-owned power companies had no interest in serving these low-population and low-density areas because of the higher costs involved. CGEMC delivers electricity to over 55,000 meters in a 14-county service area across central Georgia.

In addition to providing the vital power our customer-owners depend on, Central Georgia EMC is invested in our communities. You will see our bucket trucks at local schools for career days and safety demonstrations. We visit local community groups to talk about energy conservation, money-saving tips, and electrical safety. Each year, we sponsor two student delegates for the Washington Youth Tour and offer

the Walter Harrison Scholarship opportunity for students.

We are involved in local Rotary Clubs and Chambers of Commerce across our territory. You will find our booth at many local festivals in the spring and fall. We keep our connection to you and our communities strong, maintaining our commitment to be *your source of power and information*.

Follow #CoopMonth on Facebook and Twitter to see how co-ops across the country are celebrating National Co-op Month.



# TOGETHER IS ALWAYS BETTER

Partnering with your EMC to bring you more savings



Sign up with Gas South for discounts on your natural gas service.

- **An exclusive permanent discount on our great low rates**
- **No deposit** (that's up to a \$150 value)
- **No connection fee** (\$60 instant savings)
- **FREE TICKETS** annually to one of Georgia's favorite attractions

**VISIT**  
gassouth.com/central or  
gassouth.com/centralbusiness

**CALL**  
855.980.3323  
mention **promo code 490**

\* The 2¢ discount is applied to Gas South's standard published variable and fixed rate plans. This discount cannot be combined with any other discounts.

Connect with us!



@CentralGeorgiaEMC



@CentralGAEMC



centralgaemc

# Co-op Connections®: The One Card That Does It All

*You Benefit from Co-op Connections!*

Central Georgia EMC, a Touchstone Energy® cooperative, is proud to be an integral part of the communities we serve. That is why we are introducing the Co-op Connections Card, a member benefit that provides discounts on products and services from participating local and national businesses. This same program has saved co-op members nationwide millions on prescriptions and now offers significant savings on dental, vision, hearing, lab services, imaging services, and chiropractic work.



## Free to all members

Each member of our co-op receives the Co-op Connections Card free. There is no sign-up required and no annual fee. You get your Co-op Connections Card simply because you are a member of Central Georgia EMC.

## Valuable discounts

You can easily recognize where the Co-op Connections Card is accepted by decals in local retailers' windows. In addition to local businesses, we have secured discounts from a variety of national businesses and chains, such as rental car companies and hotels. Your card also entitles you to substantial prescription discounts nationwide!

## Other ways to save include partner deals:

- **Cash Back Mall:** An online shopping tool that puts money back in your wallet just for shopping at any of 3,000 websites, including Travelocity, Walmart, Bass Pro Shops, Best Buy, and Target.
- **Coupons.com:** An online resource for printable grocery coupons that are updated daily.

Visit our link on [www.connections.coop](http://www.connections.coop) to see all the deals available.

**Be sure to check your newsletter insert for your Co-op Connections Card.** If you have not received your card, you may download one on our website at [www.cgemc.com](http://www.cgemc.com). You may also download the free Co-op Connections app in the Google Play or Apple store and start saving today!

## Co-op Connections Card Deal of the Month

Each month, Central Georgia EMC will spotlight a participating Co-op Connections partner. These local businesses look forward to giving our members the best service and deals available.

### Pin Strikes

- 3478 Mount Zion Road, Stockbridge, 770-302-0786
  - 4318 Sheraton Drive, Macon, 478-812-8655
- \$15 off child's birthday party and \$50 off a company event of \$300 or higher.



## Co-op Connections New Deals

### Absolutely Flowers

206 Keys Ferry St., McDonough, 770-898-2212  
\$10 off an in-store purchase of \$75 or more

### EMC Security

770-963-0305  
[www.emcsecurity.com](http://www.emcsecurity.com)  
Two months free alarm monitoring with activation

### Trophy Ford

288 Harold G. Clarke Parkway, Forsyth, 478-994-7966  
\$1,500 below factory invoice

A complete list of local deals can be found under the Co-op Connections tab at [www.cgemc.com](http://www.cgemc.com).

If you own a local business and would like to participate in the Co-op Connections program, visit our website at [www.cgemc.com](http://www.cgemc.com) to sign up or call our Marketing Department at 770-504-7831.





**Central Georgia EMC**  
*Community Partners*

24 hours a day, 365 days a year  
770-775-7857 • 1-800-222-4877  
923 S. Mulberry Street  
Jackson, GA 30233  
www.cgemc.com

**Report an Outage**  
770-775-7857  
1-800-222-4877

**Office Hours**  
8 a.m. – 5 p.m.  
Monday – Friday

**Closed**  
Saturday, Sunday, and Posted Holidays

**Board of Directors**

- Chairman** D.T. Hamil
- Vice Chairman** Warren E. Holder
- Sec.-Treas.** D.A. Robinson, III  
J.O. Colwell
- Phillip B. Ham, Jr.
- Linda H. Jordan
- Arthur White, Jr.
- J. Everett Williams

**Staff**

- President/CEO**  
George Weaver
- Chief Operating Officer**  
John Fish
- Senior Vice President of Engineering and Operations**  
Herschel Arant
- Senior Vice President of Corporate and Energy Services**  
Ben Thomason
- Vice President Distribution Services**  
John Harkness
- Vice President of Information Technology**  
Jeff Greeson
- Director of Corporate Services**  
Chuck Griggers
- Director of Human Resources**  
Rhee Ivey
- Executive Assistant**  
Tina Kitchens

Central Georgia EMC is an equal opportunity provider and employer.

News & Views is published and distributed monthly to all members and customers of Central Georgia EMC.



A Touchstone Energy® Cooperative

**CUSTOMERS DUE**



- Babbs, Jasmine
- Carrier, Dennis H.
- Clark, Sabrina Michell
- Eason, Angela Elizabeth
- Hammock, Amanda Leann
- Lanier, Leeann
- Middleton, Christopher
- National Star Mortgage, LLC
- Odom, Matthew A.
- Raines, Sadie L.
- Rodriguez, Pedro A.
- Smith, Schawanza
- Spence, Lisa
- Terrell, Robbin Denise
- The Journeys Ministries, INC
- Walton, Erica Lynn
- Whitby, Jontaveon A.



**Energy Efficiency**

*Tip of the Month*



When you are asleep or away from the house, turn your thermostat back 10 degrees to 15 degrees for eight hours and save around 10 percent a year on your heating and cooling bills. Installing and using a programmable thermostat will make this task simple.

—Source: U.S. Dept. of Energy

*Recipe of the Month*



**Always-a-Hit Pizza Dip**

*From the kitchen of Shirley Claypool*



*Belle of the Kitchen*

**Ingredients:**

- 8-ounce package of cream cheese, softened
- 8 ounces of sour cream
- 1 tablespoon garlic powder
- 16-ounce jar of pizza sauce
- 1 1/2 cups mixture of shredded mozzarella and cheddar cheeses
- Pepperoni slices
- Tortilla chips

**Directions:**

Preheat oven to 350 degrees. Combine cream cheese, sour cream, and garlic powder mix to paste. Line the bottom of baking dish with the cream cheese mixture. Spread pizza sauce evenly over cream cheese layer and top with shredded cheeses. Generously place pepperoni slices on top of cheese, as they will shrink during baking. Bake uncovered for 30 minutes. Serve hot with tortilla chips. Serves 4-6.

**Searching for Your Winter Recipes!**

To share a recipe, please send to 923 S. Mulberry St, Jackson, GA 30233, Attn: Vicki Jolley. Alternatively, submit to [vjolley@cgemc.com](mailto:vjolley@cgemc.com). Please include your account number. You will receive a \$20 credit on your next electric bill for recipes that are printed.