



Central Georgia EMC

A Touchstone Energy® Cooperative

News & Views

Reliability, convenience, and value are our commitments to you

www.cgemc.com

April 2018

Central Georgia EMC Keeping Energy Affordable

We are excited to announce that Central Georgia EMC (CGEMC) once again ranks as one of the lowest-cost electric providers in the state! According to the 2018 Georgia Public Service Commission (PSC) winter residential rate survey, CGEMC ranks second lowest at both the 1,500 kilowatt-hour (kWh) and 2,000 kWh usage levels among all 94 electric providers in Georgia.

CGEMC customer-owners at the 1,500 kWh usage level save \$38.30 per month over the state average and \$24.92 over Georgia Power customers. At the 2,000 kWh-per-month level, **CGEMC is \$58.92 less than the state average** and \$41.22 less than Georgia Power.

These rankings are proof that our board, staff, and employees are committed to delivering reliable, competitively priced electricity, and to bringing greater savings and overall value to our customer-owners. We work hard to diversify our energy mix, combining traditional and green energy options, and we encourage energy efficiency so that everyone saves.

The Georgia PSC winter survey ranks electric providers on rates in effect for the month of January, based on total electric bill amounts of 500, 1,000, 1,500, and 2,000 kWh. For more information or to view complete survey results, visit the Georgia Public Service Commission's website at <http://www.psc.state.ga.us/electric/surveys/residentialrs.asp>.



Customer Satisfaction Survey to Be Conducted

Subject Line: Survey from your electric cooperative
Send from: CooperativeSurveys@ddgsurveys.com




Dear [INSERT FIRST AND LAST NAME],

Central Georgia EMC has partnered with TSE Services and Data Decisions Group to bring you this important survey. Results from this survey will help Central Georgia EMC improve communications and services to you. We only need to collect a certain number of responses this month, so the sooner you can respond, the more likely your opinion will be counted. It should take less than ten minutes of your time.

Your privacy is very important to us. You will not be individually identified in any survey results. Results are reported to your energy cooperative in aggregate form only.

To get started, simply click on the survey link below.

SURVEY LINK
(If this link does not take you to the survey, copy and paste the link into your browser address window.)



Select Central Georgia EMC customer-owners will be receiving an email invitation to participate in our quarterly satisfaction survey.

We wanted to bring this to your attention ahead of time, so you will know that the email is, in fact, from us and not generated by a scammer.

Since not every customer-owner has an email address on file with CGEMC, phone surveys will also be conducted. Survey calls will originate from a call center within the 919 area code, and display Data Decisions Group as their Caller ID name.

We thank you for your participation. Your feedback is critical to helping our cooperative continue to offer the very best service to our customer-owners.

We Love Our Linemen!

CGEMC joins cooperatives across the state in celebrating April as Lineman Appreciation Month. Linemen leave their families and put their lives on the line every day to keep the power on. They work 365 days a year under dangerous conditions to build, maintain, and repair the electric infrastructure on which we all depend.

When the power goes out during storms or catastrophic weather events, so do our linemen. Therefore, we would like to take time to recognize their sacrifice and say thank you! Follow us on social media and use #ThankALineman to show your support for our hardworking linemen!



Listen Out for Utility Scams

Central Georgia EMC warns customer-owners to be on high alert for phone scammers who falsely claim they are with the utility and demand payment or threaten immediate disconnection. This scam has been targeting utility customers across the United States for some time, and CGEMC is seeing an increase in phone scam activity throughout its service territory.



The scammer may pressure you to pay using a prepaid debit card, instructing you to purchase one and call them back with the card information. Prepaid debit cards are not linked to a bank account and—just like cash—are untraceable. In some cases, the scammer instructs the customer to go to a third-party location to transfer funds to pay the bill.

Oftentimes, the scammer will falsify the information transmitted to the caller ID display so that it appears the call is coming from Central Georgia EMC. While CGEMC does make courtesy calls regarding past-due accounts to avoid disconnection of service, we will never require a specific form of payment, nor will we demand that you make a payment using a third party.

If you doubt the legitimacy of a call, hang up and contact us directly. Central Georgia EMC customer-owners can always verify their account balance by calling us at 770-775-7857 or 1-800-222-4877, using the CGEMC mobile app, or online at www.cgemc.com.

Central Georgia Electric Membership Corporation Announces its Unclaimed Capital Credit Checks for 2017

Central Georgia EMC is a not-for-profit organization. This means any excess revenue, after covering operating costs, is returned to our customer-owners in the form of a capital credit check (based on each customer-owner's energy use).

In December 2017, Central Georgia EMC issued capital credit refund checks for the remaining margins of 1998, all of 1999, and a portion of 2000. However, some of the refund checks issued were returned by the U.S. Postal Service as "undeliverable." A list of the names of these customer-owners can be found by visiting our website, www.cgemc.com, or by viewing the list at our office, located at 923 South Mulberry Street, Jackson, GA 30233.

If you know the correct address of these individuals or have any helpful information, please contact our office or notify the customer-owner to contact us as soon as possible by calling 770-775-7857 or 1-800-222-4877.



Clean Energy, Green Future

As a part of our ongoing commitment to maintain a balanced energy mix, we are proud to offer alternative sources of environmentally friendly renewable energy through Green Power EMC, which is composed of CGEMC and 37 other electric cooperatives in Georgia.

As a member of Green Power EMC, CGEMC offers electricity generated from biomass, specifically methane gas reclaimed from the Taylor County landfill. The clean energy generated through this process is transmitted through the energy grid and is available to customer-owners in 150-kilowatt-hour blocks for \$4.50 per month.

By utilizing generation methods such as this, we can lessen the impact that producing electricity has on the environment. Our clean energy program is Green-e Energy Certified by the Center for Resource Solutions. Green-e Energy certification and verification of a renewable energy program is essential so you can be confident the renewable energy you purchase meets the highest of standards.

For information on Green-e Energy, please visit www.green-e.org.

PRODUCT CONTENT LABEL

The product is sold in blocks of 150 kilowatt-hours (kWh).
The product will be made up of the following renewable resources.

Green-e Energy Certified New ³ Renewables in Central GA EMC Green Power Program	Generation Location		
	2017 ¹	2018 ²	
Biomass	100%	100%	Georgia
Geothermal	0%	0%	
Eligible hydroelectric	0%	0%	
Solar	0%	0%	
Wind	0%	0%	
TOTAL	100%	100%	

- The 2017 figures reflect the resources that were supplied for the year ending December 31, 2017.
- The 2018 figures are prospective and reflect the power that we have contracted to provide. Actual figures may vary according to resource availability. We will annually report to you before August 1 of next year in the form of a Historic Product Content Label the actual resource mix of the electricity you purchased.
- New Renewables come from generation facilities that first began commercial operation within the past 15 years. This product includes generation from a facility that is approved for extended use by Green-e Energy.

For comparison, the current average mix of resources supplying Central Georgia EMC includes: Coal (7.41%), nuclear (22.72%), oil (0%), natural gas (65.9%), hydroelectric (3.74%), and other (0.23%).

The average home in the United States uses 897 kWh per month. [Source: U.S. EIA, 2016]

For specific information about this electricity product, please contact Central Georgia Electric Membership Corporation, 1-800-222-4877, csr@cgemc.com.



Central Georgia Electric Membership Corporation's Green Power Program is Green-e Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

Co-op Connections® Card



Central Georgia EMC
Your Touchstone Energy®
Cooperative



Save on Spring Projects with Co-op Connections Deals!

Classic Landscapes, Inc.

Free landscape lighting design with any purchase of a system up to 5 acres.
678-481-3717

Country Oaks Farm & Pet Supply

15% off a nonsale item.
5967 U.S. Hwy 41, Macon,
478-992-6995

GarageExperts of South Atlanta

8% discount and free written estimate.
478-796-8999

Town-N-Country Farm & Pet Supply

15% off a nonsale item.
59 Hwy 212 W., Monticello,
706-468-7211

Waterworks Pressure Cleaning

10% off all services.
678-408-1338



A complete list of deals can be found under the Co-op Connections tab at www.cgemc.com.

If you own a local business and would like to participate in the Co-op Connections program, visit our website at www.cgemc.com to sign up or call our Marketing Department at 770-504-7831.



Central Georgia EMC
Community Partners

24 hours a day, 365 days a year
770-775-7857 • 1-800-222-4877
923 S. Mulberry Street
Jackson, GA 30233
www.cgemc.com

Report an Outage
770-775-7857
1-800-222-4877

Office Hours
8 a.m. – 5 p.m.
Monday – Friday

Closed

Saturday, Sunday, and Posted Holidays

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Central Georgia EMC is an equal opportunity provider and employer.

News & Views is published and distributed monthly to all members and customers of Central Georgia EMC.



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**Summer Rates
May through October**

Central Georgia EMC's summer rate structure will take effect May 1, 2018. The summer residential electric rates are:

Summer Rate (May-October)

All kilowatt-hours (kWh) used:
\$0.08520 per kWh



Energy Efficiency

Tip of the Month



Make sure your refrigerator door seals are airtight for maximum energy efficiency. Test the seal by closing the door over a piece of paper (so that it is half in and half out). If you can easily pull the piece of paper out, your seal may need to be replaced or the latch may need to be adjusted.

—Source: energy.gov

*Recipe of
the Month*



Grilled Asparagus

From the kitchen of Mike Hurt



Ingredients:

- 1 pound fresh asparagus
- 3 tablespoons balsamic vinegar
- 2 tablespoons fresh lemon juice
- 1 tablespoon olive oil
- 1/8 teaspoon black pepper
- 1 tablespoon soy sauce
- Cooking spray

Directions:

Prepare grill; snap tough ends off asparagus. Combine all ingredients except cooking spray in a large resealable zipper storage bag. Seal and marinate for 30 minutes to 1 hour. Remove marinated asparagus from bag and discard marinade. Place asparagus on grill rack coated with cooking spray; grill 5 minutes on each side or until asparagus is tender and crisp.

**Would You Like
a \$20 Bill Credit?**

Submit your recipe to:
Central Georgia EMC
923 S. Mulberry Street
Jackson, GA 30233
Attn: Vicki Jolley

Or by email to: vjolley@cgemc.com.

Please include your active account number. Published recipes receive a \$20 bill credit.

Connect with us!



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